

**Summary of Current Measures Available for Ambulatory Care Settings in CALNOC
Benchmark Registry**

MEASURES	Ambulatory Care Setting					
	Primary Care	Specialty Care	Surgery/ Procedure Centers	Birthing Centers	Urgent Care	Emergency Care
STRUCTURE of Care						
Hours Direct Care	X	X	X	X	X	X
Nursing Staff Skill Mix	X	X	X	X	X	X
Nurse Turnover	X	X	X	X	X	X
RN Education / Certification	X	X	X	X	X	X
PROCESS of CARE						
Pain Assessment and Follow Up	X	X	X			
Risk Assessment and Follow Up: Hypertension, Community Falls, Body Mass Index, Depression	X	X				
No Shows/Cancellations	X	X	X	X		
Median Encounter Time					X	X
ED Encounters Admitted to Hospital						X
Pts left: Without Being Seen; Before Treatment Complete; Against Medical Advice					X	X
Number of Boarded patients						X
OUTCOMES of CARE						
Unplanned Transfers to Hospital			X	X	X	
Falls and Falls with Injury	X	X	X	X	X	X
Number Visits with Any Wrongs (site, side, implant, etc.)			X			
Number Visits with Burns			X			

Start, R., Matlock, A.M., Brown, D., Aronow, H., & Soban, L. (2018). Realizing momentum and synergy: Benchmarking meaningful ambulatory care nurse-sensitive indicators. *Nursing Economic\$, 36(5)*, 246-251.