



2022 ANNUAL REPORT



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About AAACN

The American Academy of Ambulatory Care Nursing (AAACN) is the only association for practicing nurses and nursing leaders specialized in serving people in community and hospital-based outpatient care settings. We support them by providing programs that advance holistic and evidence-based patient care and advocate for their essential role in the future of health care.

Our mission is to advance the art and science of ambulatory care nursing. We achieve our mission by:

Forging Community - Providing an inclusive, welcoming community for ambulatory care nurses.

Shaping Care - Leading the way in ambulatory care and the future of health care.

Advancing Competency - Equipping nurses with resources and opportunities to further their skills and competencies.



President's Message

On behalf of the AACN Board of Directors, we are excited to present to you our first official AACN Annual Report. The purpose of this report is to communicate an overview of the accomplishments and initiatives over the last year. 2022 has been an exciting year full of new developments and change for AACN, one the Board believes will help further advance the association and the field of ambulatory care nursing.

One of the many new developments this year was a rebranding initiative that led to a revised tagline, *Shaping Care Where Life Happens*. It also resulted in AACN identifying our core competencies into three categories: Forging Communities, Shaping Care, and Advancing Competency. The annual report is organized based on these competencies to show how we are working toward achieving our new tagline. Please take a moment to review the activities and accomplishments of this past year. We encourage you to consider opportunities to engage and volunteer in AACN activities. We welcome feedback on how we are doing and new ideas on how to better meet your needs.

AACN's continued success is a result of the tremendous support of many individuals. To our members, volunteers, industry supporters, and staff, we would like to thank you for your continued support and in making 2022 an outstanding year. Together, we look to the future, as we continue to shape care where life happens and further advance the field of ambulatory care nursing.



Sincerely,

A handwritten signature in dark ink that reads "Deena Gilland".

Deena Gilland, DNP, RN, NEA-BC, FAAN
AACN President 2022 - 2023

Forging Community

Providing an inclusive, welcoming community for ambulatory care nurses.

AAACN is a place for practicing nurses and nursing leaders specialized in serving people in community and hospital-based outpatient care settings to connect and collaborate with one another. Today, our community has grown to more than 4,500 members internationally, and their diverse experience creates a stronger community in which they can become even more well-prepared and agile.



Ambulatory Care Nursing Week

AAACN held the first annual Ambulatory Care Nursing Week February 7 through the 13. Designated for the second week of February, the purpose of the week is to acknowledge and celebrate the diversity, expertise, and passion ambulatory care nurses bring to their communities.

Community Live

The online AAACN Community is a valuable benefit that allows members to connect virtually around shared topics. AAACN expanded this concept to allow members to connect live virtually over Zoom to devote additional time and discussion to key topics. In 2022, we held eight calls, averaging 35 to 60 members per call.



Forging Community

Future Leadership Task Force

AAACN initiated a task force to explore the future of volunteer leadership and leadership development in AAACN. Led by Chair Mary Blankson, the task force provided recommendations to the Board to evaluate and restructure the Nominating Committee role, responsibilities, and function; build a pipeline of AAACN leaders; and determine whether to develop a framework for a AAACN leadership development program. These recommendations will be implemented in 2023, and efforts are underway to ensure increased transparency and communication to the membership on how to become a leader in AAACN, and how our leaders are elected.

Leadership Symposium

AAACN holds an annual symposium for all members who have volunteered or contributed to AAACN within the past year. This year's symposium theme was *Shaping the Future of Nursing* and featured Jeff Doucette, CNO from Press Ganey, who spoke on "leading from where you are." The session also featured Campbell Will's tips on how breathing reduces stress, a strategic plan update from AAACN CEO Pete Pomilio, and several breakout groups who shared best practices for recognizing their colleagues. All attendees were invited to participate in a networking reception during the Annual Conference in Las Vegas.



Forging Community

Special Interest Groups

Special Interest Groups (SIGs) provide connections for members in a specific practice area of ambulatory care nursing. AACN currently offers seven SIGs: Care Coordination and Transition Management (CCTM), Leadership, Patient/Staff Education, Pediatrics, Telehealth, Tri-Service Military, and Veterans Affairs. Each SIG has a dedicated online community and session during the Annual Conference. In 2022, all of the SIGs saw an increase of membership.

Social Media

AACN continues to expand our global reach through social media through LinkedIn, Facebook, and Twitter. All channels saw an increase of followers and we launched an Instagram account at the end of the year to further connect with ambulatory care nurses.

Website Redesign

The AACN website was redesigned with a new modern design. The goal was to help streamline navigation, quickly locate resources, and help members get what they need faster to maximize the user experience.



Shaping Care

Leading the way in ambulatory care and the future of health care.

New Nurse Scientist

AAACN welcomed Margo Halm as AAACN's first AAACN Nurse Scientist. In her new role, Dr. Halm will lead AAACN's strategic efforts to enhance our current research infrastructure and grow the evidence that demonstrates the important role and value ambulatory care nursing provides in healthcare. She will oversee a new Research Committee, which will be responsible for providing new research tools to members, initiate new research grant programs, and maintain professional networks to support and empower achievement of leadership and expertise of the ambulatory care nursing specialty across organizations and initiatives.



Emerging Professional Fellows



In order to ensure a variety of input from all stakeholders, the Board instituted the first annual Emerging Professional Fellow Board position. In addition to gaining additional perspectives, the Board envisions the fellow role as an investment in emerging and future leaders through active participation and engaging mentorship. This year's inaugural fellows were Brandy Williamson (left) and Jessica Polk (right).

Shaping Care

Partnerships

AAACN believes collaboration with other organizations who align with our mission and vision will further advance the field of ambulatory care nursing. To strengthen these partnerships, AAACN volunteers engage with the following associations: American Nurses Association (ANA), American Nurses Credentialing Center (ANCC), Nursing Organization Alliance (NOA), and the Nursing Community Coalition (NCC).

Legislative Team

Led by Tracy Gosselin, members of the Legislative Team review legislative initiatives and determine if AAACN should support or not support legislation affecting AAACN members and the practice of ambulatory care nursing. The Team endorsed over 15 letters to congress in 2022 developed by the Nursing Community Coalition.



Advancing Competency

Equipping nurses with resources and opportunities to further their skills and competencies.

Telephone Triage Online Course

AAACN's highly anticipated Telephone Triage as Professional Nursing Practice course was launched. The course features 13 modules, 17.5 NCPD Contact Hours, and offers in-depth education on telephone triage. The course informs nurses about the complexity and the risk associated with telephone triage. Members pay the discounted cost of \$349 and group access program pricing is available.

Best Practice Guidelines for Academic and Practice Partnerships

Published in 2022, *The AAACN Best Practice Guidelines for Academic and Practice Partnerships in Ambulatory and Community Settings* provides comprehensive guidance in initiating and sustaining partnerships that establish a pipeline of competent nurses prepared to practice in ambulatory care settings. Authors L. Jessie Jones-Bell, and Laurel More highlight five distinct sections to guide the development of the APP, from the initial stages of assessing readiness and establishing the partnership to the actual placement of students or developing nurse residency programs.



Advancing Competency

DEI Committee

In its first full year since inception, the DEI Committee, led by Amy Cadoret and Kimberly Regis, accomplished plenty in 2022. Previously a task force, but deemed a long-term initiative, the committee developed a membership survey to understand the current state of AAACN. Results from the survey were shared during the Annual Conference in Las Vegas. Members of the committee also participated in a review of several AAACN publications to ensure DEI best practices. Finally, the committee organized a webinar on LGBTQ+ Patient Identities, presented by Nikki Alcala.

Publications Committee

AAACN now has over 25 different publications, from White Papers to full training manuals. The Publications Committee was developed to oversee the publication review timeline, make recommendations for authors and writing groups, monitor progress, and to propose new publications. Led by Chair Cara Spencer, the committee is hard at work reviewing publications to be revised in 2023.



47th AACN Annual Conference

Over 800 attendees gathered in Las Vegas while an additional 300 participated virtually over the five day event May 17-21. AACN's 47th Annual Conference celebrated togetherness in advancing nursing excellence. Experts from around the country gathered to hear nearly 50 sessions covering CCTM, clinical issues, leadership, and telehealth and connect during networking events. Opening keynote speaker Beverly Malone from the National League of Nurses said it best: "I think your organization is living proof of doing it together. I think that your organization is an invitation for those who are not members to come in and say, 'You cannot do it by yourself'". This year's Town Hall session focused on the Future of Nursing presented by Susan Hassmiller, Senior Advisor for Nursing, Robert Wood Johnson Foundation, and ended with a message of resilience from Nurse Keith Carlson. Thank you to everyone who attended, presented, and exhibited at this year's conference.



47th AAACN Annual Conference

2022 Award & Scholarship Recipients

Above & Beyond/President's Award
Nancy May

Excellence Awards

Amy Cadoret (Administrative)
Darla Niehaus (Clinical)

Conference Scholarships

Jessica Varghese
Andrea Garcia (New Nurse)
Chloe Esposito (Nursing Student)

Candia Baker Laughlin Certification Scholarship

Connie DeGuzman

Education Scholarship

Leondra Weiss

Research/Evidence-Based Practice Project Award

Terri White

2022 Annual Conference Exhibitors & Sponsors

American College of Education
American Medical Technologists
American Nurses Credentialing Center
Bristol Bay Area Health Corporation
CHRISTUS Health
ClearTriage
Dale Medical Products, Inc.
Eisenhower Health
Expo Enterprise Inc.
LVM Systems
Mayo Clinic
MedSol
MedTech International Group
Otto Trading Inc.
Sentinel U
Schmitt-Thompson Clinical Content
Soothing Scents Inc.
The DAISY Foundation
Tsehootsooi Medical Center
United Team Group



MEMBERSHIP



4,467

MEMBERS

1,696

NEW
MEMBERS

236

VOLUNTEERS

EDUCATION



1,144

CONFERENCE
ATTENDEES

4,715

PUBLICATIONS
SOLD

575

ONLINE
COURSES SOLD

NETWORKING



303,949

COMMUNITY
POSTS

1,077

SIG MEMBERS

19,207

SOCIAL MEDIA
FOLLOWERS

AAACN Board of Directors



President: Deena Gilland, DNP,
RN, NEA-BC, FAAN



President-Elect: Rachel Start,
MSN, RN, NEA-BC, FAAN



Immediate Past President:
Kathleen Martinez, MSN, RN, CPN



Treasurer: Eileen Esposito,
DNP, AMB-BC, CPHQ



Secretary: Andrea Petrovanie-
Green, MSN, RN, AMB-BC



Director: Mary Blankson, DNP,
APRN, FNP-C, FAAN



Director: Cynthia Murray, BN,
AMB-BC



Director: Stephanie Witwer, PhD,
RN, NEA-BC, FAAN



Emerging Fellow: Brandy
Williamson, BSN, RN, CPN



Emerging Fellow: Jessica Polk, DrPH,
RN, BSN, MPH

Volunteer Leaders

Thank you to all of the volunteers who help advance our mission!

Committees

Program Planning Committee

Chair: Jacqui Ioli

Nominating Committee

Chair: Kathleen Martinez

Research Committee

Chair: Margo Halm

Publications Committee

Chair: Cara Spencer

DEI Committee

Co-Chair: Amy Cadoret

Co-Chair: Kimberly Regis

Task Forces

Ambulatory Care Nursing Scope and Standards Revision

Chair/Editor: Edtrina Moss

Co-Chair/Co-Editor: Dawn Vonderheide

CCTM Course Evaluations Assessment

Chair: Julie Alban

Future Leadership

Chair: Mary Blankson

Preceptor Guide Revision

Chair: Sara Kollman

RN Residency White Paper Update

Chair: Patrick Turpin

RN Role/Value Proposition

Chair: Anna Kiger

Role of the RN in Ambulatory Care Nursing Position Statement/Paper Revision

Chair: Aleesa Mobley

Co-Chair: Jean Bernhardt

Nurse-Sensitive Indicator Industry Report Revision

Co-Chairs: Rebecca Dellefave, Ann Marie Matlock, Rachel Start

Telephone Triage Course

Co-Chair: Tabitha Anglea,

Co-Chair: Elizabeth Wright

Workplace SafetyC

Co-Chair: Dawn Fletcher

Co-Chair: Beth Sparks

Special Interest Groups

Care Coordination and Transition Management (CCTM)

Chair: Molly Moran

Leadership

Chair: Heather Bogrett

Patient/Staff Education

Chair: Alice Brown

Pediatrics

Chair: Laura Shroyer

Telehealth Nursing Practice

Co-Chair: Scott Teplin

Co-Chair: Kim Trost

Tri-Service Military

Chair: LCDR Robert Bailey

Veterans Affairs

Chair: Sandra Guerrero

Teams

ANPD Team

Chair: Staci Redding

Legislative Team

Chair: Tracy Gosselin

Lippincott Procedures Team

Chair: Christine Mueller

NSI Team

Chair: Deborah Cantlin

Volunteer Leaders continued



ViewPoint is the official publication of the AAACN. It is a peer-reviewed, bimonthly resource for nursing professionals. This year, editor Karol DiBello, facilitated six issues covering topics such as: CCTM, emerging clinical issues, health policy, leadership, safety, and telehealth. Thank you to Karol and all involved in writing and reviewing articles.

Nursing Economics[®]

AAACN contributes to the *Perspectives in Ambulatory Care* column published up to six times annually in Nursing Economic\$. Thank you to column editor, Mary Jo Vetter, for serving in this role and helping promote ambulatory care nursing.

Certification Review Course

Instructors E. Mary Johnson, and Susan M. Paschke, led AAACN's Certification Review Course again in 2022. The duo helped update the course curriculum, and presented in-person at several venues including during the Annual Conference in Las Vegas.

National Office Staff

Pete Pomilio, Chief Executive Officer

Jennifer Stranix, Director of Membership & Association Services

Nicole DeMers, Association and Board Services Manager

Stephanie McDonald, Association Project Manager

Olivia Parry, Association Services Coordinator

Peggy Robins, Conference Manager

Michele Boyd, Education Director

Kristina Moran, Conference Education Coordinator

Jennifer Jardine, Education Coordinator

Celess Tyrell, Online Library Program Manager

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