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The American Academy of Ambulatory Care Nursing (AAACN) is the only association for practicing nurses and nursing leaders specialized in serving people in community and hospital-based outpatient care settings. We support them by providing programs that advance holistic and evidence-based patient care and advocate for their essential role in the future of health care.

Our mission is to advance the art and science of ambulatory care nursing. We achieve our mission by:

**Forging Community** - Providing an inclusive, welcoming community for ambulatory care nurses.

**Shaping Care** - Leading the way in ambulatory care and the future of health care.

**Advancing Competency** - Equipping nurses with resources and opportunities to further their skills and competencies.
On behalf of the AAACN Board of Directors, we are excited to present to you our first official AAACN Annual Report. The purpose of this report is to communicate an overview of the accomplishments and initiatives over the last year. 2022 has been an exciting year full of new developments and change for AAACN, one the Board believes will help further advance the association and the field of ambulatory care nursing.

One of the many new developments this year was a rebranding initiative that led to a revised tagline, *Shaping Care Where Life Happens*. It also resulted in AAACN identifying our core competencies into three categories: Forging Communities, Shaping Care, and Advancing Competency. The annual report is organized based on these competencies to show how we are working toward achieving our new tagline. Please take a moment to review the activities and accomplishments of this past year. We encourage you to consider opportunities to engage and volunteer in AAACN activities. We welcome feedback on how we are doing and new ideas on how to better meet your needs.

AAACN’s continued success is a result of the tremendous support of many individuals. To our members, volunteers, industry supporters, and staff, we would like to thank you for your continued support and in making 2022 an outstanding year. Together, we look to the future, as we continue to shape care where life happens and further advance the field of ambulatory care nursing.

Sincerely,

Deena Gilland, DNP, RN, NEA-BC, FAAN
AAACN President 2022 - 2023
Forging Community

Providing an inclusive, welcoming community for ambulatory care nurses.

AAACN is a place for practicing nurses and nursing leaders specialized in serving people in community and hospital-based outpatient care settings to connect and collaborate with one another. Today, our community has grown to more than 4,500 members internationally, and their diverse experience creates a stronger community in which they can become even more well-prepared and agile.

Ambulatory Care Nursing Week

AAACN held the first annual Ambulatory Care Nursing Week February 7 through the 13. Designated for the second week of February, the purpose of the week is to acknowledge and celebrate the diversity, expertise, and passion ambulatory care nurses bring to their communities.

Community Live

The online AAACN Community is a valuable benefit that allows members to connect virtually around shared topics. AAACN expanded this concept to allow members to connect live virtually over Zoom to devote additional time and discussion to key topics. In 2022, we held eight calls, averaging 35 to 60 members per call.
Forging Community

Future Leadership Task Force

AAACN initiated a task force to explore the future of volunteer leadership and leadership development in AAACN. Led by Chair Mary Blankson, the task force provided recommendations to the Board to evaluate and restructure the Nominating Committee role, responsibilities, and function; build a pipeline of AAACN leaders; and determine whether to develop a framework for a AAACN leadership development program. These recommendations will be implemented in 2023, and efforts are underway to ensure increased transparency and communication to the membership on how to become a leader in AAACN, and how our leaders are elected.

Leadership Symposium

AAACN holds an annual symposium for all members who have volunteered or contributed to AAACN within the past year. This year's symposium theme was *Shaping the Future of Nursing* and featured Jeff Doucette, CNO from Press Ganey, who spoke on "leading from where you are." The session also featured Campbell Will's tips on how breathing reduces stress, a strategic plan update from AAACN CEO Pete Pomilio, and several breakout groups who shared best practices for recognizing their colleagues. All attendees were invited to participate in a networking reception during the Annual Conference in Las Vegas.
Forging Community

Special Interest Groups

Special Interest Groups (SIGs) provide connections for members in a specific practice area of ambulatory care nursing. AAACN currently offers seven SIGs: Care Coordination and Transition Management (CCTM), Leadership, Patient/Staff Education, Pediatrics, Telehealth, Tri-Service Military, and Veterans Affairs. Each SIG has a dedicated online community and session during the Annual Conference. In 2022, all of the SIGs saw an increase of membership.

Social Media

AAACN continues to expand our global reach through social media through LinkedIn, Facebook, and Twitter. All channels saw an increase of followers and we launched an Instagram account at the end of the year to further connect with ambulatory care nurses.

Website Redesign

The AAACN website was redesigned with a new modern design. The goal was to help streamline navigation, quickly locate resources, and help members get what they need faster to maximize the user experience.
Shaping Care
Leading the way in ambulatory care and the future of healthcare.

New Nurse Scientist
AAACN welcomed Margo Halm as AAACN’s first AAACN Nurse Scientist. In her new role, Dr. Halm will lead AAACN’s strategic efforts to enhance our current research infrastructure and grow the evidence that demonstrates the important role and value ambulatory care nursing provides in healthcare. She will oversee a new Research Committee, which will be responsible for providing new research tools to members, initiate new research grant programs, and maintain professional networks to support and empower achievement of leadership and expertise of the ambulatory care nursing specialty across organizations and initiatives.

Emerging Professional Fellows
In order to ensure a variety of input from all stakeholders, the Board instituted the first annual Emerging Professional Fellow Board position. In addition to gaining additional perspectives, the Board envisions the fellow role as an investment in emerging and future leaders through active participation and engaging mentorship. This year’s inaugural fellows were Brandy Williamson (left) and Jessica Polk (right).
PARTNERSHIPS

AAACN believes collaboration with other organizations who align with our mission and vision will further advance the field of ambulatory care nursing. To strengthen these partnerships, AAACN volunteers engage with the following associations: American Nurses Association (ANA), American Nurses Credentialing Center (ANCC), Nursing Organization Alliance (NOA), and the Nursing Community Coalition (NCC).

LEGISLATIVE TEAM

Led by Tracy Gosselin, members of the Legislative Team review legislative initiatives and determine if AAACN should support or not support legislation affecting AAACN members and the practice of ambulatory care nursing. The Team endorsed over 15 letters to congress in 2022 developed by the Nursing Community Coalition.
Advancing Competency

Equipping nurses with resources and opportunities to further their skills and competencies.

Telephone Triage Online Course

AAACN’s highly anticipated Telephone Triage as Professional Nursing Practice course was launched. The course features 13 modules, 17.5 NCPD Contact Hours, and offers in-depth education on telephone triage. The course informs nurses about the complexity and the risk associated with telephone triage. Members pay the discounted cost of $349 and group access program pricing is available.

Best Practice Guidelines for Academic and Practice Partnerships

Published in 2022, The AAACN Best Practice Guidelines for Academic and Practice Partnerships in Ambulatory and Community Settings provides comprehensive guidance in initiating and sustaining partnerships that establish a pipeline of competent nurses prepared to practice in ambulatory care settings. Authors L. Jessie Jones-Bell, and Laurel More highlight five distinct sections to guide the development of the APP, from the initial stages of assessing readiness and establishing the partnership to the actual placement of students or developing nurse residency programs.
Advancing Competency

DEI Committee
In its first full year since inception, the DEI Committee, led by Amy Cadoret and Kimberly Regis, accomplished plenty in 2022. Previously a task force, but deemed a long-term initiative, the committee developed a membership survey to understand the current state of AAACN. Results from the survey were shared during the Annual Conference in Las Vegas. Members of the committee also participated in a review of several AAACN publications to ensure DEI best practices. Finally, the committee organized a webinar on LGBTQ+ Patient Identities, presented by Nikki Alcala.

Publications Committee
AAACN now has over 25 different publications, from White Papers to full training manuals. The Publications Committee was developed to oversee the publication review timeline, make recommendations for authors and writing groups, monitor progress, and to propose new publications. Led by Chair Cara Spencer, the committee is hard at work reviewing publications to be revised in 2023.
47th AAACN Annual Conference

Over 800 attendees gathered in Las Vegas while an additional 300 participated virtually over the five day event May 17-21. AAACN's 47th Annual Conference celebrated togetherness in advancing nursing excellence. Experts from around the country gathered to hear nearly 50 sessions covering CCTM, clinical issues, leadership, and telehealth and connect during networking events. Opening keynote speaker Beverly Malone from the National League of Nurses said it best: "I think your organization is living proof of doing it together. I think that your organization is an invitation for those who are not members to come in and say, "You cannot do it by yourself". This year's Town Hall session focused on the Future of Nursing presented by Susan Hassmiller, Senior Advisor for Nursing, Robert Wood Johnson Foundation, and ended with a message of resilience from Nurse Keith Carlson. Thank you to everyone who attended, presented, and exhibited at this year's conference.
2022 Award & Scholarship Recipients

Above & Beyond/President's Award
Nancy May

Excellence Awards
Amy Cadoret (Administrative)
DarlaNiehaus (Clinical)

Conference Scholarships
Jessica Varghese
Andrea Garcia (New Nurse)
Chloe Esposito (Nursing Student)

Candia Baker Laughlin Certification Scholarship
Connie DeGuzman

Education Scholarship
Leondra Weiss

Research/Evidence-Based Practice Project Award
Terri White

2022 Annual Conference Exhibitors & Sponsors

American College of Education
American Medical Technologists
American Nurses Credentialing Center
Bristol Bay Area Health Corporation
CHRISTUS Health
ClearTriage
Dale Medical Products, Inc.
Eisenhower Health
Expo Enterprise Inc.
LVM Systems
Mayo Clinic
MedSol
MedTech International Group
Otto Trading Inc.
Sentinel U
Schmitt-Thompson Clinical Content
Soothing Scents Inc.
The DAISY Foundation
Tsehootsooi Medical Center
United Team Group
AAACN Board of Directors

President: Deena Gilland, DNP, RN, NEA-BC, FAAN

President-Elect: Rachel Start, MSN, RN, NEA-BC, FAAN

Immediate Past President: Kathleen Martinez, MSN, RN, CPN

Treasurer: Eileen Esposito, DNP, AMB-BC, CPHQ

Secretary: Andrea Petrovanie-Green, MSN, RN, AMB-BC

Director: Mary Blankson, DNP, APRN, FNP-C, FAAN

Director: Cynthia Murray, BN, AMB-BC

Director: Stephanie Witwer, PhD, RN, NEA-BC, FAAN

Emerging Fellow: Brandy Williamson, BSN, RN, CPN

Emerging Fellow: Jessica Polk, DrPH, RN, BSN, MPH
Volunteer Leaders
Thank you to all of the volunteers who help advance our mission!

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<td>Chair/Editor: Edtrina Moss</td>
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<td><strong>Nominating Committee</strong></td>
<td>Co-Chair/Co-Editor: Dawn Vonderheide</td>
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<td>Chair: Kathleen Martinez</td>
<td><strong>CCTM Course Evaluations Assessment</strong></td>
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<td>Chair: Cara Spencer</td>
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<td><strong>DEI Committee</strong></td>
<td>Chair: Sara Kollman</td>
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<td><strong>RN Residency White Paper Update</strong></td>
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<td><strong>Role of the RN in Ambulatory Care Nursing Position Statement/Paper Revision</strong></td>
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<td>Co-Chair: Jean Bernhardt</td>
<td><strong>Nurse-Sensitive Indicator Industry Report Revision</strong></td>
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ViewPoint is the official publication of the AAACN. It is a peer-reviewed, bimonthly resource for nursing professionals. This year, editor Karol DiBello, facilitated six issues covering topics such as: CCTM, emerging clinical issues, health policy, leadership, safety, and telehealth. Thank you to Karol and all involved in writing and reviewing articles.

Nursing Economics®

AAACN contributes to the Perspectives in Ambulatory Care column published up to six times annually in Nursing Economic$. Thank you to column editor, Mary Jo Vetter, for serving in this role and helping promote ambulatory care nursing.

Certification Review Course

Instructors E. Mary Johnson, and Susan M. Paschke, led AAACN’s Certification Review Course again in 2022. The duo helped update the course curriculum, and presented in-person at several venues including during the Annual Conference in Las Vegas.
National Office Staff

Pete Pomilio, Chief Executive Officer
Jennifer Stranix, Director of Membership & Association Services
Nicole DeMers, Association and Board Services Manager
Stephanie McDonald, Association Project Manager
Olivia Parry, Association Services Coordinator
Peggy Robins, Conference Manager
Michele Boyd, Education Director
Kristina Moran, Conference Education Coordinator
Jennifer Jardine, Education Coordinator
Celess Tyrell, Online Library Program Manager
Kathy Thomas, Managing Editor, ViewPoint
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